1. GENERAL INFORMATION

SCHOOL	School of Education					
DEPARTMENT	Department Of Preschool Education					
STUDY LEVEL	Undergraduate					
COURSE CODE	EPA 139	SEMESTER C		С		
COURSE TITLE	Museum Education in the Age of Artificial Intelligence					
INSTRUCTIONAL ACTIVITIES	TEA		TEACHING		NUMBER	
	HOURS PE		HOURS PER		OF ECTS	
	WEEK		WEEK		CREDITS	
1. Lectures		3		5		
2. Educational trips			2 or 3 trips			
			(two hours'			
			duration) per			
		semester				
COURSE TYPE	Free choice					
	General knowledge					
	Skills development					
PREREQUISITIES	Non					
LANGUAGE OF INSTRUCTION	Greek					
AND ASSESSMENT						
COURSE IS OFFERD TO	No					
ERASMUS STUDENTS						
COURSE WEBSITE						

2. LEARNING OUTCOMES

Learning Outcomes

The learning outcomes of the course in terms of knowledge, skills and attitudes are the students who will attend the course:

Knowledge

> To learn what a museum in the broadest sense is in the era of AI,

> To identify what AI is and what its contribution to museums and cultural heritage in general is through a historical review, but also through an exploration of the contemporary challenges and risks that lie ahead.

 \succ Understand theories of learning in the museum or with the museum in distance and distance education.

> Distinguish the technologies used in museums to enhance the museum experience.

> To get in touch with works of art created by AI.

Skills

≻To choose a museum education programme or another educational activity offered by museums in the context of their digital transformation.

>To experiment with museum education methods and techniques in the classroom, making use of the digital tools and technological possibilities offered by the museums themselves, but also of the AI tools in general in relation to cultural heritage.

> To organise a visit to a museum using the tools of AI.

>To develop skills and competences to use and interact with AI.

Attitudes

> To reinforce the belief that museum education with the help of AI applications is a science that offers many tools to the teacher and, in general, to the potential museum visitor.

> To develop a positive attitude towards AI.

> To critique, if necessary, the proposed applications, tools and use of AI.

General Abilities

The wider aim is to work together and foster a team atmosphere. At the same time, both in setting the objectives and in designing the course, we take into account the general competences that the graduate should acquire, as listed in the Diploma Supplement, which are: searching for analyzing and synthesizing data and information using appropriate technologies and the necessary literature; applying knowledge in practice; making decisions; working independently and in teams; designing projects; promoting free, creative and deductive thinking; generating new research ideas; exercising critical and reflective thinking; and developing new skills and competences.

3. COURSE CONTENT

The EPA code course Museum Education in the Age of Artificial Intelligence explores the digital transformation of museums and cultural heritage through examples from Greece and abroad. Artificial Intelligence is the most advanced and constantly evolving technology that allows machines to perform tasks that normally require human intelligence, such as understanding language, recognizing images, or making decisions. In this course we will explore how this technology is being applied to museum education (e.g. providing adaptive and personalized learning paths for visitors based on their interests and preferences, creating dynamic and engaging content for exhibits, improving the accessibility and inclusivity of museum education for people with different abilities, languages, or backgrounds, and analyzing and evaluating the impact and effectiveness of museum education programmes). The use of AI for museum education can bring many benefits to both museums and visitors, such as improving the quality and relevance of museum education through more personalized and meaningful learning experiences and increasing visitor engagement and retention through interactive and immersive learning opportunities. AI can also extend the reach and impact of museum education, making it more accessible and inclusive to diverse and remote audiences. In addition, AI can support innovation and sustainability in museum education by enabling more efficient and cost-effective use of resources and data. However, challenges and risks (responsible use of AI; ensuring quality of content; balancing the role of Al and human educators) are presented in the course to cultivate a critical attitude towards this ever-evolving technology. It is also important to encourage critical thinking, creativity and collaboration between visitors and museum staff. Providing training, guidance and support can help ensure success in this endeavor.

The course will cover the following units: 1. Discussion of definitions such as what is AI, what are the other new cutting-edge technologies (such as the Internet of Things, robotics, big data

analytics) and how they are transforming museums, cultural heritage and aspects of museum education. What is a digital museum or digital heritage and what is meant by the digital transformation of museums. 2. The integration of Artificial Intelligence and new cutting-edge technologies in culture and museums through examples of applications in Greece and abroad at the level of study, research and exhibition, conservation, education, communication, narrative and human creativity. 3. 4. Artificial Intelligence itself as an artist and educator in the field of museums 4. Deepening the educational activities offered by Greek museums through the integration of advanced technologies in person and at a distance. 4. Discussing the challenges and risks of AI in museums. 5. Legal framework. 5. Discussion on how to evaluate and select the educational activities offered by museums using advanced technologies for pre-school children.

MODE OF INSTRUCTION	Face to face teaching.			
	Using ppt and experiential educational techniques in			
	the classroom.			
	Educational visits to museums			
	Remote communication to clarify students' questions.			
USE OF INFORMATION AND	E-class for posting educational material for the			
COMMUNICATION TECHNOLOGY	courses, announcements related to the course and			
	communication with the students.			
	Lectures using power point presentations, observing			
	videos with relevant educational content, utilizing the			
	internet (virtual museums, virtual tours, online			
	museum games etc.)			
ORGANISATION OF INSTRUCTION	Activity	Semester Workload		
	Lectures	39		
	Educational trips	4-6		
	Study 20			
	Optional assignments	27		
	Total	100		
STUDENTS' ASSESSMENT				
	Final written exam in the form of multiple-choice and			
	critical thinking questions (100% or 80%)			
	Optional individual or group assignments during the			
	course, additional to the final assessment (20%)			
RECOMMENDED READING				
Barekvan Kristina Lisa Peter (2023) Digit	 allearning and Education in Mu	iseums Innovative Annroaches		
and Insights Network of European Muse		seams. Innovative Approaches		
Bernhardt C. Johannes, Sonjia Theil (2024)(eds) AI in Museums. Reflections, Perspectives and				

4. METHODS OF INSTRUCTION, LEARNING AND ASSESSMENT

Applications. Bielefeld, Verlag.

Chandel Sanjay (2023). How AI is transforming the Museum Visitor Experience. Ανακτήθηκε από: <u>https://www.linkedin.com/pulse/how-ai-transforming-museum-visitor-experience-chandel-pmp-b-arch-</u>

Cultureid (2023). Αρχαιολογικό Μουσείο Θεσσαλονίκης: Ένα ρομπό θα «συζητά» με τους επισκέπτες. LIFO ()https://www.lifo.gr/now/tech-science/arhaiologiko-moyseio-thessalonikis-ena-rompot-thasyzita-me-toys-episkeptes

Fiedler Isabell (2023). AI in Museum Mediation. Forum Kultur Vermittlung. Ανακτήθηκε από https://forumkulturvermittlung.at/2023/10/01/ai-in-museum-mediation/

Ericsson Consumer Lab, 2019. 10 Hot Consumer trends 2030. The internet of senses. Ανακτήθηκε από: https://www.ericsson.com/4ac661/assets/local/reports-

papers/consumerlab/reports/2019/10hctreport2030.pdf

Fourththedesign (2023). Διαδραστικές Εκθέσεις στα Μουσεία-Το Μέλλον. Δημοσιεύτηκε σεις 3/2/2023 στην ιστοσελίδα της Εταιρείας Fourththedesign.

Μαξούρα Αλεξάνδρα (2023). Τι είναι η εκτεταμένη, η επαυξημενη, η μεικτή και η εικονική πραγματικότητα; https://myscience.gr/article/ti-einai-i-ektetameni-i-epayximeni-i-meikti-kai-i-eikoniki-pragmatikotita

Μολώζη Ελεάνα (2022). Από τη σωματοποίηση της μουσειακής εμπειρίας στο Internet of Senses. Museal Blog. Ανακτήθηκε από: https://museal.gr/technologia/apo-ti-somatopoiisi-tis-mouseiakisempeirias-sto-internet-of-senses/

Pasikowska-Schnass Magdalena, Young-Shin Lim (2023). Artificial intelligence in the context of culture heritage and museums. Complex challenges and new opportunities. Avακτήθηκε από: https://www.europarl.europa.eu/RegData/etudes/BRIE/2023/747120/EPRS_BRI(2023)747120_EN.pdf Thiel Sonja, Johannnes C. Bernhardt (eds) (2024). AI in Museums, Reflections, Perspectives and ApplicationsOonagh Murphy, Elena Villaespesa (2020). AI: A Museum Toolkit. https://themuseumsainetwork.files.wordpress.com/2020/02/20190317_museums-and-ai-toolkit_rl_web.pdf

Stynx Lauren (2023). How are museums using artificial intelligence, and is AI the future of museums? Museum Next. Ανακτήθηκε από: https://www.museumnext.com/article/artificial-intelligence-and-the-future-of-museums/

Τρούλη Σοφία (2022). Μουσειακή μάθηση και Νέες Τεχνολογίες στην υπηρεσία της σχολικής τάξης. Το παράδειγμα των ελληνικών μουσείων στην εξ αποστάσεως εκπαίδευση. Στο Αναστασιάδης Παν.. ΤΠΕ, Σχολική εξ Αποστάσεως Εκπαίδευση και Συνεργατική Δημιουργικότητα στο Σχολείο του 21ου Αιώνα, 301-332. ΕΔΙΒΕΑ. Ανακτήθηκε Από: https://service.eudoxus.gr/search/file/17/full-108802417.pdf

Vlachou, E., Deligiannis, I. and Karydis, I. (2023). Museum Education Using XR Technologies: A Survey of Metadata Models. *European Journal of Engineering and Technology Research*. 1, CIE (Dec. 2023), 66–77. DOI:https://doi.org/10.24018/ejeng.2023.1.CIE.3139.

Xiaoxia Fan & Jiayin Li (2023) Artificial Intelligence-Driven Interactive Learning Methods for Enhancing Art and Design Education in Higher Institutions, Applied Artificial Intelligence, 37:1, 2225907, DOI: 10.1080/08839514.2023.2225907