

# Digital Education: Educational Data Analytics & Artificial Intelligence

## Demetrios Sampson

*PhD(ElectEng) (Essex), PgDip (Essex), BEng/MEng(Elec) (DUTH), CEng  
Golden Core Member, IEEE Computer Society*

Professor / Director, MSc Program Digital Learning / Director, Research  
Lab Digital Systems for Learning and Education  
Department of Digital Systems, University of Piraeus, Greece

**TALOS JOINT RESEARCH WORKSHOP**  
**Digital Education: the role of Artificial Intelligence**  
**University of Crete, Rethymno, Greece**  
**12 May 2023**

# Emergency Remote Teaching during Covid-19

Lessons & Opportunities

Digital Readiness: Schools & Teachers

## The Changing Landscape of Education

The Role of Digital Technologies

## Educational Data Analytics

Educational Data: The challenge and the opportunity

Educational Data Analytics: Methods & Tools - Barriers & Ethical Issues

Educational Data Literacy & Professional Development

## Artificial Intelligence in Education (AIEd)

AI Definitions

AIED Taxonomy

## Our Research Strands 2000-today

Adaptive & Personalised Learning Systems

Educational Data Analytics

# Emergency Remote Teaching during Covid-19

# Emergency Remote Teaching during Covid-19

During **Covid-19** almost all **Educational Institutions** (*K12 Schools, Colleges & Universities, Professional Development Training Centers*) around the world adopted **Emergency Remote Teaching** strategies to cope with the global public health crisis.

Covid-19 created an urgent need for **temporary online access to teaching** at **global scale**.

→ **lessons to be learnt & opportunities**

# Lessons & Opportunities

- **Curriculum**
  - global problems - **internationalization** of the curriculum
  - a **smart citizenship** curriculum - **digital intelligence**
  - **effective thinkers** and **ethical global citizens**
- **Pedagogy**
  - more **flipped** and **blended** teaching & learning
  - need for more engaged **self-regulated** learners
- **Means – Technology**
  - unlock **existing technologies**: beyond access to digital content into orchestration of **meaningful personalised learning experiences**
- **Assessment of/for Learning**
  - integrate formative **e-assessment** strategies: enhance feedback & guidance
  - explore **educational data** collection and analysis
- **Leadership & Policies**
  - **data-driven** decision-making and performance evaluation – **school autonomy**

**Digital Readiness: Schools & Teachers**  
***Educational Data a Big Part of it***

# Digital Education Action Plan (2021-2027)

## European Commission 30.9.2022

### Priority 1:

#### Fostering the development of a high-performing digital education ecosystem

[Action 5](#): **Digital transformation plans** for education and training institutions

[Action 6](#): Ethical guidelines on the use of **AI and data** in teaching and learning for educators

### Priority 2:

#### Enhancing digital skills and competences for the digital transformation

[Action 7](#): Common guidelines for teachers and educators to foster **digital literacy** and tackle disinformation through education and training

[Action 8](#): Updating the European Digital Competence Framework to include **AI and data-related skills**

[Action 9](#): **European Digital Skills Certificate (EDSC)**

[Action 10](#): Proposal for a Council recommendation on improving the provision of **digital skills** in education and training

# The Changing Landscape of Education

# The Changing Landscape of Education

## Objectives:

From acquiring new *“knowledge”* to develop new and relevant *“competences”* and build individual & community *“identities”*

## Methods:

From *“classroom”* based teaching to online & blended out-of-classroom *“context-aware”* personalized learning

## Assessment:

From *“life-long”* degrees and certifications to *“on-demand”* and *“in-context”* accreditation of qualifications & micro-credentials



# The Role of Digital Technologies

**enabler** for incremental or disruptive **transformations**

**allows** for **innovative** learning experiences, processes, products, services, that *would not be possible without* the use of digital technologies

**Supports** educational institutions **complexity leadership**

*through exploiting **data-driven approaches** based on evidence and data collected from the otherwise “**black boxes**”*

<p><b>Students</b></p>	<p><b>Self-Regulated &amp; Personalised</b> : Learning Experiences, Guidance &amp; Feedback, Recognition of Achievements</p>
<p><b>Teachers / Educators</b></p>	<p><b>Transform the Teaching Profession:</b> Data-Driven Evidence-Based Reflective Teaching Practice</p>
<p><b>Educational Institutions</b> <i>(K12, Universities, Professional Development Centers)</i></p>	<p><b>Transform Curriculum:</b> Orchestrate Teaching, Learning and Assessment in various settings on-campus (lecture halls, labs, reflection / collaboration spaces, library), off-campus (professional placements), online</p>
	<p><b>Transform Teaching and Learning Spaces:</b> Physical / Campus &amp; Virtual / Online Facilities</p>
<p><b>Graduates</b></p>	<p><b>Individual Professional Identity</b> and <b>Competence Profiles</b> for <b>Employability - Creativity - Entrepreneurship</b></p>
<p><b>Industry</b></p>	<p><b>Ready to Job Graduates</b> Knowledge and Competence Alliances with Higher Education Institutions</p>
<p><b>Society</b></p>	<p><b>Digital Citizenship</b></p>

# Educational Data Analytics

# Educational Data: The challenge and the opportunity

Educational Organisations and Teachers

are challenged to

**Personalise** Teaching and Learning:

- *Learning Experiences*
- *Guidance & Feedback*
- *Recognition of Achievements*

for **each** Individual Student.

# Educational Data:

## The challenge and the opportunity

As teachers, **how much** do we know about our *students*?

- do they *understand*?
- are they *bored*?
- are they *distracted*?

# Educational Data: The challenge and the opportunity

**Educators** have a fairly good understanding of their students' needs and capacities *when* they **interact** with them **daily** in the **classroom** or in the **lab**

And yet, they would like to be able to **discover more** and **personalise** their teaching for **each** one of their students – ***“differentiate instruction”***

What happens when **Teaching and Learning** moves

- from the **Physical Classroom** to the **Online Virtual Space** (Web, MetaVerse)
- from the **Small Groups** of Students to the **Massive Audiences** of a MOOC

# Educational Data: The challenge and the opportunity

**Online Teaching and Learning** are typically supported by **Course** or **Learning Management Systems** (CMS or LMS) which are web-based systems that handle teaching and learning activities online, such as **Moodle**.

**Effective** online and blended teaching require **updated professional competences** compared to those assumed at the traditional face to face education and training programs.

- Pre-Service Teacher Education Programs
- In-Service Professional Development Programs

# Educational Data: The challenge and the opportunity

A recent advancement in online and blended teaching and learning is

**Educational Data Analytics (EDA):**

*the use of educational data generated during teaching and learning (including assessment) to better support individual learners' in online and blended courses and beyond.*

As a result, most Course Management Systems are now incorporating

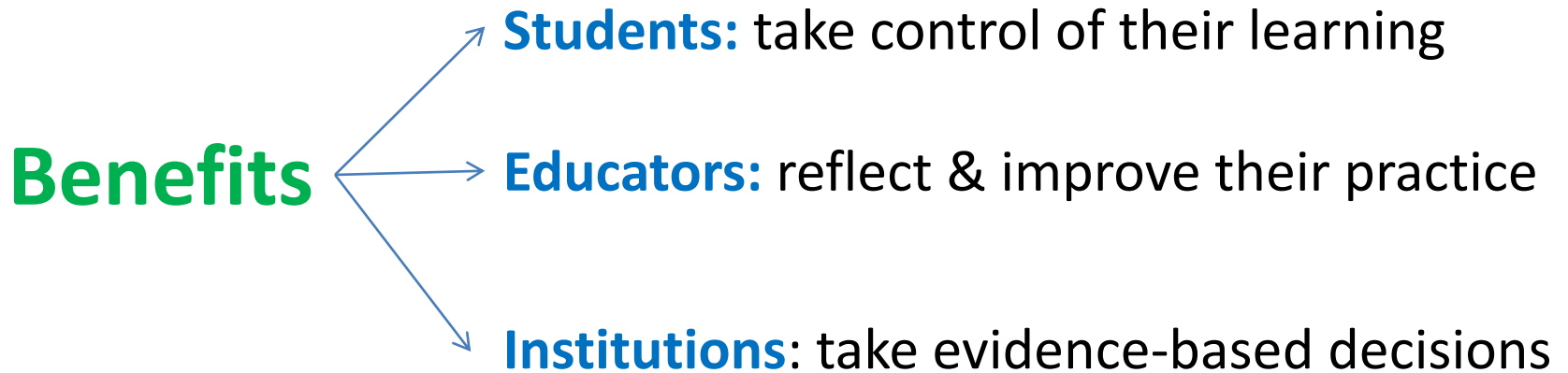
**Educational Data Analytics tools.**

However, *these tools are not widely used* mainly because of the low

**Educational Data Literacy (EDL)** competences of the professionals that could be using them (educators, instructional designers and trainers, leaders).



# Educational Data: The challenge and the opportunity



# Educational Data Literacy

**Educational Data Literacy** is a **core competence** for all **education professionals**, including school teachers, instructional designers and tutors of online and blended learning course, as well as educational institutions' leaders.

## Data Literacy for Educators

- is the ability to **understand** and **use** data effectively to inform educational and pedagogical **decisions**
- it requires a **competence set** to locate, collect, process & store, analyze & understand, visualize & interpret and act upon Educational Data from different sources so as to support improvement of the teaching, learning and assessment process

# Educational Data

Collected and organised to represent all aspects of teaching and learning (and assessment), including

**Profiling** and **Interaction** Data

of & between

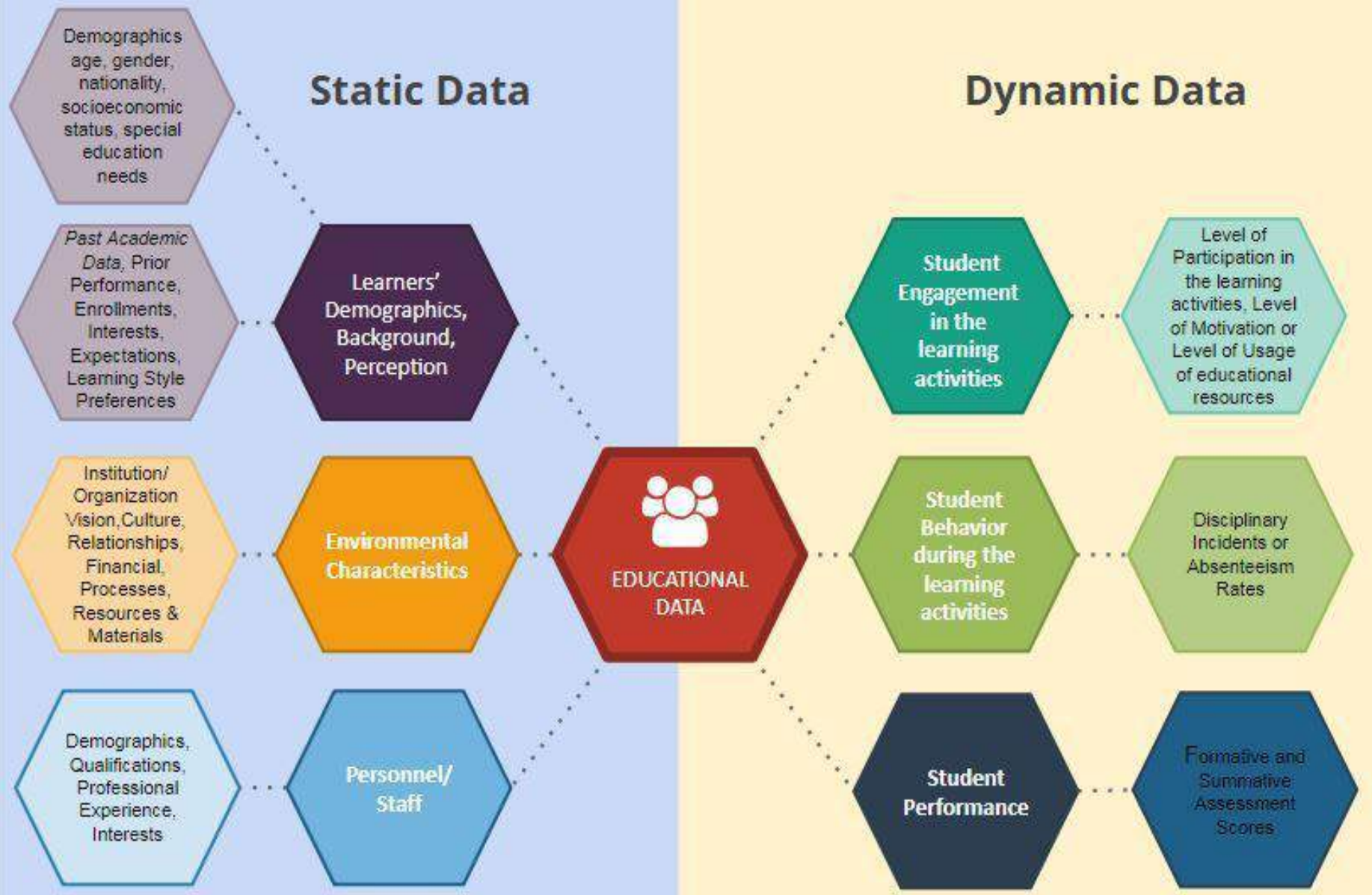
**Students, Teachers, Learning Environment**

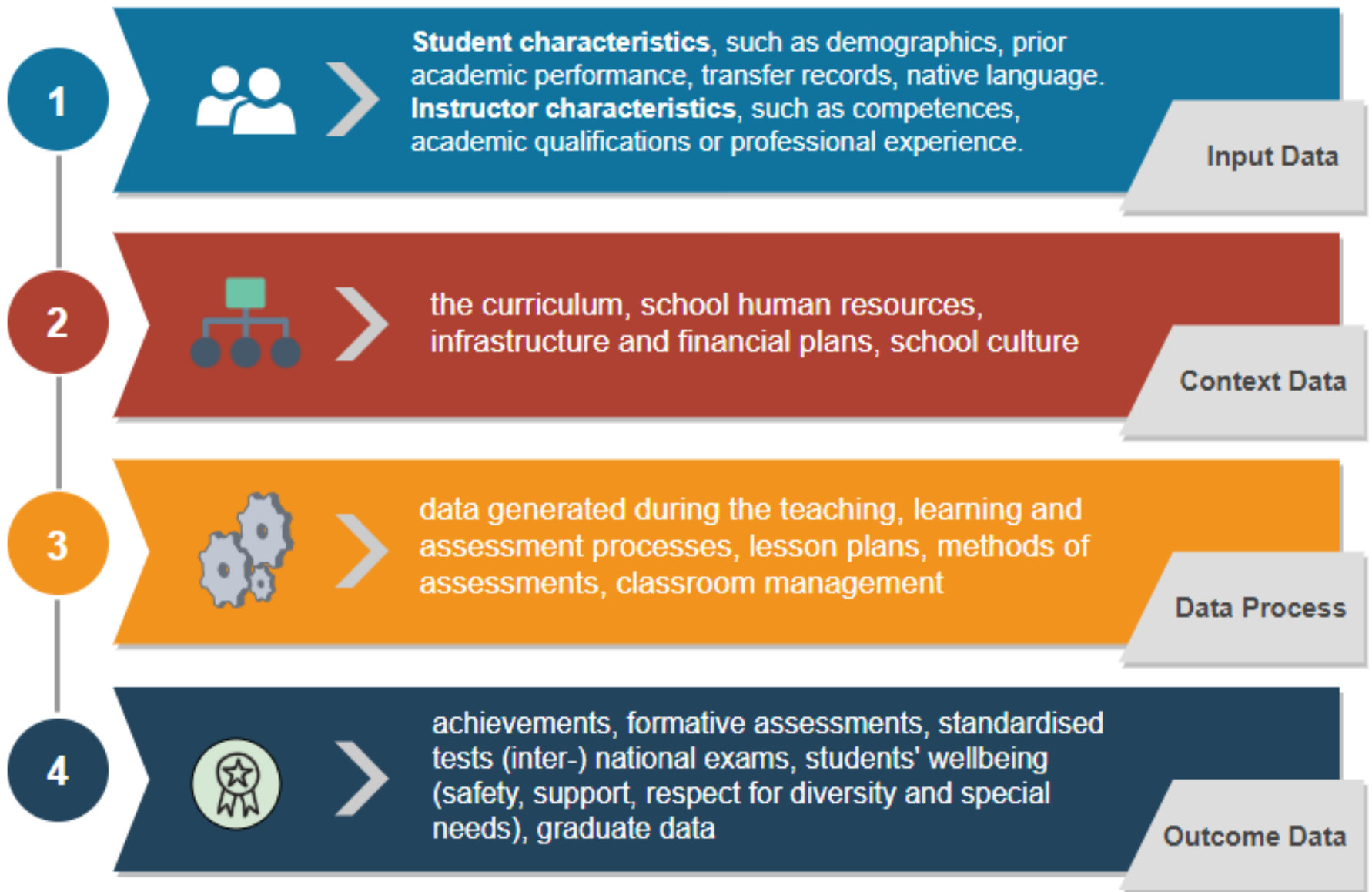
derived from

both ***qualitative*** and ***quantitative*** methods

collected from *multiple sources*

through ***Logs*** and/or ***Real-Time***





# Educational Data Analytics Methods & Tools

## Teaching Analytics

methods and digital tools to visualize, analyze, and/or assess **teaching design & practice**

## Learning Analytics

methods and digital tools to collect, analyze and report student-related educational data towards monitoring the **learning process**

## Teaching & Learning Analytics

to support the process of **reflective practice**: facilitating teachers to reflect on their teaching design using evidence from the actual delivery to their students

# Teaching Analytics: Analyse Teaching Design

## for self-reflection and improvement

visualize the *elements* of a lesson plan

visualize the alignment of a lesson plan to *educational objectives / standards*

validate whether a lesson plan has potential *inconsistencies* in its design

## through sharing with peers or mentors to receive feedback

support the process of *sharing* a lesson plan with *peers or mentors*,

allowing them to provide *feedback* through comments and annotations

## through co-designing and co-reflecting with peers

allow *peers* to *jointly analyze* and *annotate* a common teaching design in order to allow for co-reflection

**Support Educators as Designers of (Personalised) Learning Experiences**

# Learning Analytics

Collection of learner data during the delivery of a teaching design (e.g., a lesson plan) to **build/update individual student profiles**.

**Types of learner data** typically are “*Dynamic Student Data*”:

**Engagement in learning activities**. For example, the progress each learner is making in completing certain learning activities.

**Performance in assessment activities**. For example, formative or summative assessment scores.

**Course Activities & Engagement: Interaction with Educational Resources & Tools, Peers & Tutors**. For example which educational resources each learner is viewing/using.

**Emotional Data**. For example stress, boredom, anxiety.

**Support Educators to Reflect, Adjust, Improve**  
**Support Students towards Self-Regulation**



# Educational Data Analytics Technologies

**Descriptive Analytics:** use data *aggregation* and data *mining* to provide insight into the past and answer: “**What has happened?**” (e.g., reports and descriptions).

**Diagnostic Analytics:** dissect the data with methods like data *discovery*, data *mining and correlations* to answer the question “**Why did it happen?**” (e.g., interactive visualizations).

---

**Predictive Analytics:** utilize a variety of data to make the prediction and apply sophisticated analysis techniques (such as *machine learning*) to answer the question “**What is likely to happen?**” (e.g., trends and predictions).

**Prescriptive Analytics:** utilize an understanding of “*what has happened*”, “*why it has happened*” and a variety of “*what-might-happen*” analysis to *recommend best next actions in context to take* and answer the question “**What do I need to do?**” (e.g., alerts, notifications, recommendations).

# Educational Data Analytics for supporting School Teachers as Reflective Practitioners

Reflect- <b>IN</b> -action	Takes place while the practice is executed and the practitioner reacts <b>on-the-fly</b>
Reflect- <b>ON</b> -action	Takes a more <b>systematic</b> approach in which practitioners intentionally <b>review, analyse and evaluate</b> their practice <b>after</b> it has been performed, documenting the process and results

# Educational Data Analytics for supporting School Teachers as Reflective Practitioners

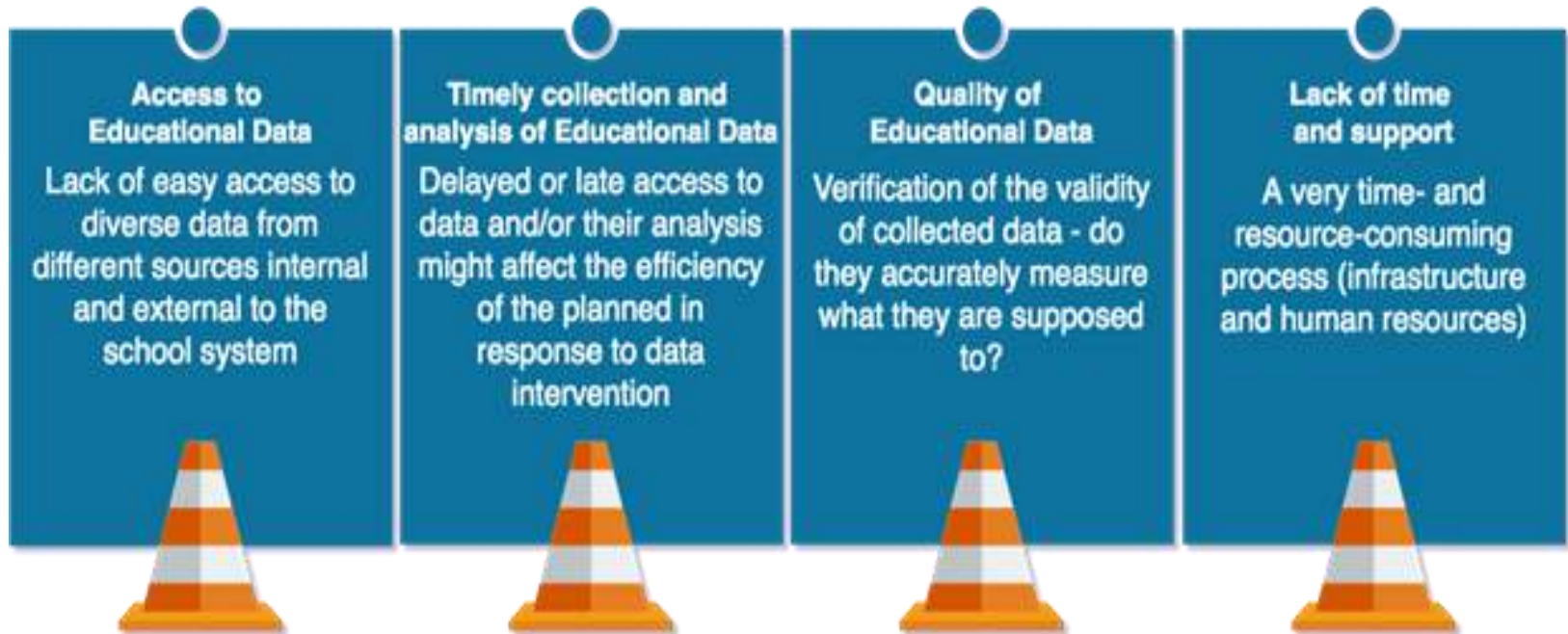


Barnes, F. D. (2004). [\*Inquiry and action: Making school improvement part of daily practice.\*](#) Providence, RI: Annenberg Institute for School Reform, Brown University.

# Teaching and Learning Analytics

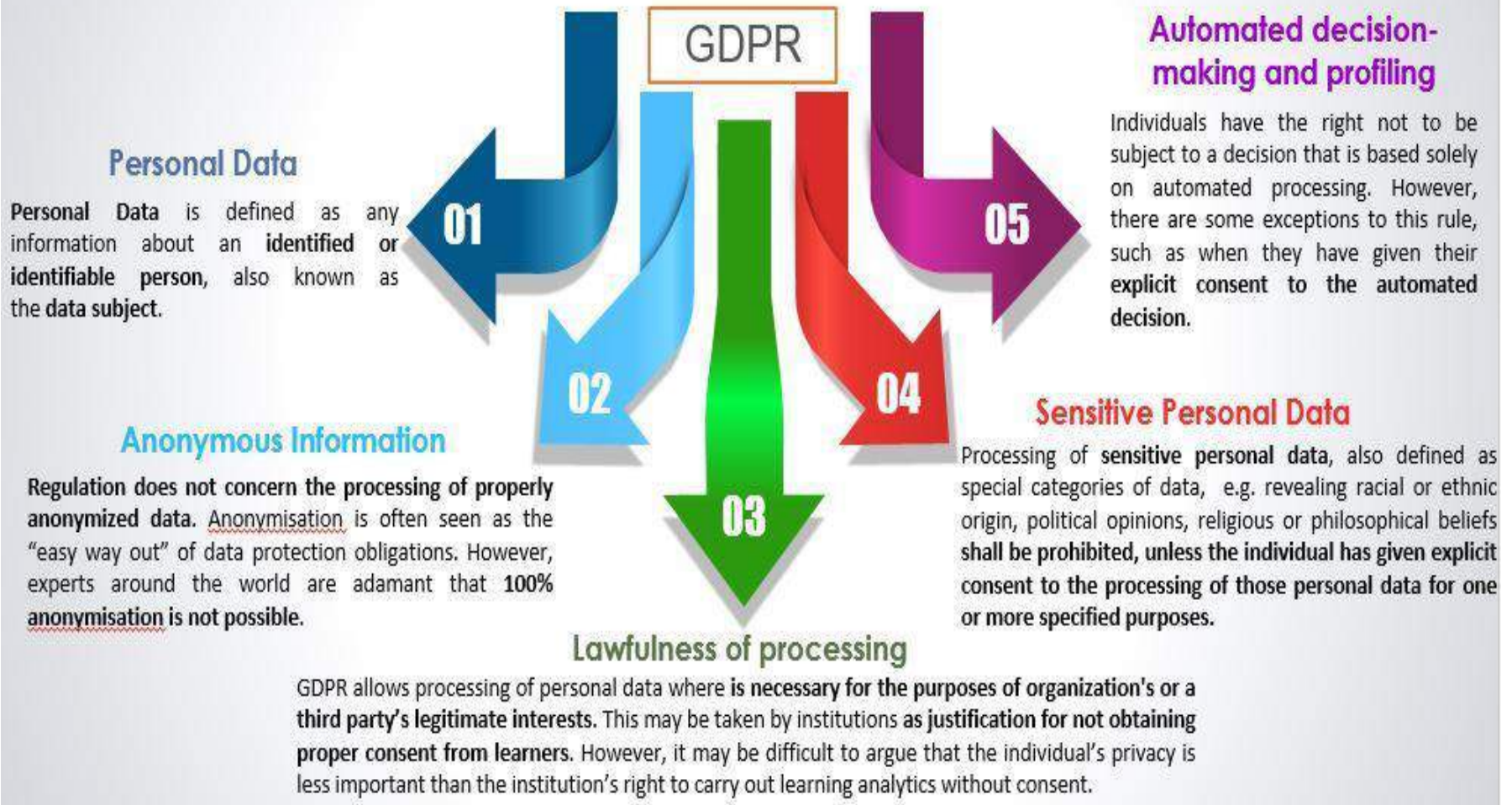
Teacher Inquiry Cycle Steps	How TLA can contribute
Identify a Problem to Inquiry	<p><b>Teaching Analytics:</b> capture and analyse the <b>teaching design</b> and help the teacher to:</p> <ul style="list-style-type: none"><li>• pinpoint the specific elements of their teaching design that relate to the problem they have identified;</li><li>• elaborate on their inquiry question by defining explicitly the teaching design elements they will monitor and investigate in their inquiry.</li></ul>
Develop Inquiry Questions and Define Inquiry Method	
Elaborate and Document Teaching Design	
Implement Teaching Design and Collect Data	<p><b>Learning Analytics:</b></p> <ul style="list-style-type: none"><li>• collect the <b>learner data</b> relevant to inquiry question.</li><li>• analyse and report on the collected data to facilitate interpretation.</li></ul>
Process and Analyse Data	
Interpret Data and Take Actions	<p>The combined use of <b>Teaching and Learning Analytics</b> can be used to map the analysed data to the initial teaching design, answer the inquiry question and generate insights for teaching design revisions.</p>

# Barriers to Educational Data





# Principles and challenges to comply with GDPR



# Control over Personal Data under GDPR

## Right to be informed

Right to **information** about the processing of your personal data;

## Right of access

Right to obtain access to the personal data held about you;

## Right to rectification

Right to ask for incorrect, inaccurate or incomplete personal data to be corrected;

## Right to object

Right to object to the processing of your personal data for marketing purposes or on grounds relating to your particular situation;

## Rights related to automated decision making including profiling

Right to request that decisions based on automated processing concerning you or significantly affecting you and based on your personal data are made by natural persons, not only by computers.  
Right to express your point of view and to contest the decision.

## Right to be forgotten

Right to request that personal data be erased when it's no longer needed or if processing it is unlawful;

## Right to data portability

Right to receive your personal data in a machine-readable format and send it to another controller

## Right to restrict processing

Right to request the restriction of the processing of your personal data in specific cases;

Individual Rights



# Professional Development 4

## Educational Data Literacy



# EDU1x: Analytics for the Classroom Teacher



**edX MOOC, Curtin University**

[EDU1x Analytics for the Classroom Teacher](#)

**Nearly 30.000 enrollments from 180 countries since October 2016**

# Learn2Analyze:

An Academia-Industry Knowledge Alliance for enhancing Online Training Professionals' (**Instructional Designers** and **e-Trainers**) Competences in **Educational Data Analytics**

**European Commission**

**ERASMUS+** Key Action 2 “*Cooperation for innovation and the exchange of good practices - Knowledge Alliances*”

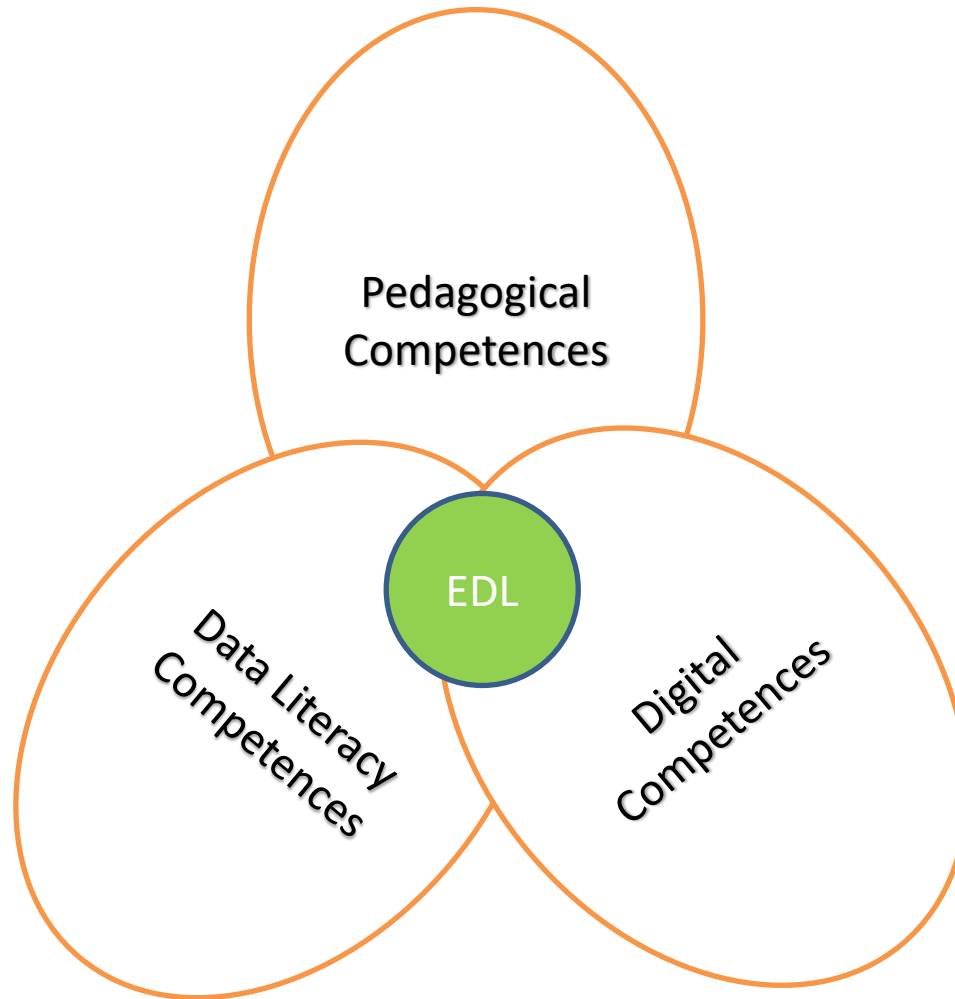
Academia – Industry - End User Communities

**2018-2021**



**Learn2Analyze**

## Educational Data Literacy Competence Dimensions



## Educational Data Literacy Competence Dimensions



# L2A EDL Competence Profile

1. Data Collection	2. Data Management	3. Data Analysis	4. Data Comprehension & Interpretation	5. Data Application	6. Data Ethics
1.1 Know - understand - be able to obtain, access and gather the appropriate data and/or data sources	2.1 Know - understand - be able to apply data processing and handling methods (i.e., methods for cleaning and changing data to make it more organized – e.g., duplication, data structuring)	3.1 Know - understand - be able to apply data analysis and modeling methods (e.g. application of descriptive statistics, exploratory data analysis, data mining).	4.1 Know - understand - be able to interpret data properties (e.g., measurement error, outliers, discrepancies within data, key take-away points, data dependencies)	5.1 Know - understand - be able to use data analysis results to make decisions to revise instruction	6.1 Know - understand - be able to use the informed consent
1.2 Know - understand - be able to apply data limitations and quality measures (e.g., validity, reliability, biases in the data, difficulty in collection, accuracy, completeness)	2.2 Know - understand - be able to apply data description (i.e., metadata)	3.2 Know - understand - be able to apply data presentation methods (e.g., pictorial visualisation of the data by using graphs, charts, maps and other data forms like textual or tabular representations)	4.2 Know - understand - be able to interpret statistics commonly used with educational data (e.g., randomness, central tendencies, mean, standard deviation, significance)	5.2 Be able to evaluate the data-driven revision of instruction	6.2 Know - understand - be able to protect individuals' data privacy, confidentiality, integrity and security
	2.3 Know - understand - be able to apply data curation processes (i.e., to ensure that data is reliably retrievable for future reuse, and to determine what data is worth saving and for how long)		4.3 Know - understand - be able to interpret insights from data analysis (e.g., explanations of patterns, identification of hypotheses, connection of multiple observations, underlying trends)		6.3 Know - understand - be able to apply authorship, ownership, data access (governance), re-negotiation and data-sharing
	2.4 Know - understand - be able to apply the technologies to preserve data (i.e., store, persist, maintain, backup data), e.g., storage mediums/services, tools, mechanisms		4.4 Be able to elicit potential implications/links of the data analysis insights to instruction		



# Learn2Analyze



<http://www.learn2analyze.eu/>

Advances in Analytics for Learning and Teaching

Demetrios Sampson ·  
Zacharoula Papamitsiou ·  
Dirk Ifenthaler · Michail Giannakos ·  
Sofia Mouggiakou · Dimitra Vinatsella

# Educational Data Literacy


 Springer

Advances in Analytics for Learning and Teaching

Sofia Mouggiakou · Dimitra Vinatsella ·  
Demetrios Sampson ·  
Zacharoula Papamitsiou ·  
Michail Giannakos · Dirk Ifenthaler

# Educational Data Analytics for Teachers and School Leaders

OPEN ACCESS

 Springer





# Educational data analytics for school teachers

Free online course starting on 22 May

Erasmus+

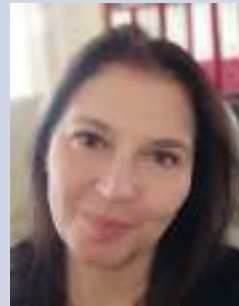
Enriching lives, opening minds.

School education

European School  
Education Platform



## Course Designers and Moderators



**Sofia  
Mouggiakou**



**Dimitra  
Vinatsella**



**Demetrios  
Sampson**





# Educational Data Analytics for School Teachers to Enhance your Blended and Online Teaching

More than one week ago



Enroll

## Course details

This course introduces the fundamentals of the Educational Data Analytics in the school context. It aims to support the development of core competences for increasing the scope of, and making best use of,

## Duration and workload

**Start date:** Monday 22 May 2023  
**End date:** Wednesday 7 June 2023  
**Duration:** 2 weeks and 2 days  
**Workload:** 10 hours in total

## Target audience

School Teachers and Leaders engaged in blended (using the flipped classroom model) and online teaching and learning as well as higher education students (undergraduates & postgraduates)

## Learning objectives

By completing this course, you will:

- Know the basics for collecting and managing educational data to make them useful and understand their limitations.
- Know the basics for organising, analysing, presenting and interpreting learner-generated data.
- Understand issues related with educational data ethics and privacy.

## Schedule

How to get started with this course

- Module 1: Educational Data
- Module 2: Learning Analytics
- Module 3: Final Assessment

# Artificial Intelligence In Education

# Artificial Intelligence: Definitions

AI is research that develops technologies that can **do things that would require intelligence if done by humans** (Minsky, 1969).

Research on AI can **reveal how the human mind works** (Gardner, 1985).

AI refers to machine-based systems that can, given a set of **human-defined objectives**, make **predictions, recommendations**, or **decisions** that influence real or virtual environments. AI systems **interact** with us and **act on** our environment, either directly or indirectly. Often, they appear to operate **autonomously**, and can **adapt their behaviour** by **learning about the context**. (UNICEF, 2021, p. 16)

Minsky, M. (Ed.). (1969). Semantic information processing. The MIT Press.

Gardner, H. (1985). The Mind's new science: Cognitive revolution in the computer age. Basic Books

UNESCO. (2021). Recommendation on the ethics of artificial intelligence.

# Artificial Intelligence: Definition

## Data-Driven AI

**artificial neural networks, machine learning, deep learning**

Given a large enough set of **data items** and a **criterion for 'improvement'** a computer can gradually find a **model** that **optimises** its **predictions**.

Calculate how much the output of the system would change if any of the **system parameters** were incrementally changed.

*OpenAI's GPT-3 language model has 175 billion adjustable parameters and 400 billion words were collected from the Internet.*

## Knowledge-based or Symbolic AI or Rule-based AI

**Human knowledge and expertise** can be represented in a form that can be processed by computer programs. **Expert systems** to imitate **expert decision-making**.

**Knowledge-based intelligent tutoring systems**

**Domain model** describes a conceptual structure of the area of study (math & physics).

**"Intelligence"** is in the conceptual structures extracted from human experts.

**Generic inference engine** that selects stored **heuristic rules** that tell the machine what to do next. **Rules** are higher-level descriptions of what is known about the domain in question, **"if-then-else"**.

# Artificial Intelligence in Education: Taxonomy

## Student Learning

Intelligent Tutoring Systems (ITS)

AI-assisted Apps (e.g., maths, text-to-speech, language learning)

AI-assisted Simulations (e.g., games-based learning, VR, AR)

AI to Support Learners with Disabilities

Automatic Essay Writing (AEW) & Feedback

Chatbots

Automatic Formative Assessment (AFA)

Learning Network Orchestrators

Dialogue-based Tutoring Systems (DBTS)

Exploratory Learning Environments (ELE)

AI-assisted Lifelong Learning Assistant

*Holmes, W., & Tuomi, I. (2022). State of the art and practice in AI in education. European Journal of Education, 57(4).*

Assigning Tasks based on Individual Competences (Recommendations for Personalised Learning)

Provide Human-Machine Conversations (Chatbots, Language Learning)

Analyse students ' work (outcomes, process) for Feedback

Increase Adaptability & Interactivity (capture & analyse student learning data , profile learners, adapt learning environments, personalise learning experiences)

*Chiu, T., Xia, Q., Chiu, T. K., Zhou, X., Chai, C. S., & Cheng, M. (2023). Systematic literature review on opportunities, challenges, and future research recommendations of artificial intelligence in education. Computers and Education: Artificial Intelligence, 4.*

# Artificial Intelligence in Education: Taxonomy

## Teacher support

Plagiarism detection

Smart Curation of Learning Materials

Classroom Monitoring

Automatic Summative Assessment

AI Teaching Assistant (including assessment assistant)

Classroom Orchestration

*Holmes, W., & Tuomi, I. (2022). State of the art and practice in AI in education. European Journal of Education, 57(4).*

Adaptive Teaching Strategies: Recommendations Content / Tasks

Enhance Teachers' Ability to Teach: Classroom Management, Automatic Assessment & Grading

Support Professional Development: Inspired by System Recommendations, Analyse Classroom Data, Self Reflect on Teaching Practice

*Chiu, T., Xia, Q., Chiu, T. K., Zhou, X., Chai, C. S., & Cheng, M. (2023). Systematic literature review on opportunities, challenges, and future research recommendations of artificial intelligence in education. Computers and Education: Artificial Intelligence, 4*

## Assesment

Automatic Marking & Grading

Predict Student Performance

*Chiu, T., Xia, Q., Chiu, T. K., Zhou, X., Chai, C. S., & Cheng, M. (2023). Systematic literature review on opportunities, challenges, and future research recommendations of artificial intelligence in education. Computers and Education: Artificial Intelligence, 4*

# Artificial Intelligence in Education: Taxonomy

## Institutional Support / Administration

Admission (ie Student Selection)

Course Planning, Scheduling, Timetabling

School Security (Facial Authentication, Detect Danger) !!!

Identify Drop Outs & Students At Risk

E-Proctoring

*Holmes, W., & Tuomi, I. (2022). State of the art and practice in AI in education. European Journal of Education, 57(4).*

Security: Facial Authentication for Exams


Course Planning, Scheduling, Timetabling

Administrative Personalised Services (ie Campus Navigation)

Evidence Based Decision Making supported with Educational Data Analysis

*Chiu, T., Xia, Q., Chiu, T. K., Zhou, X., Chai, C. S., & Cheng, M. (2023). Systematic literature review on opportunities, challenges, and future research recommendations of artificial intelligence in education. Computers and Education: Artificial Intelligence, 4*

# State of the art and practice in AI in education

Wayne Holmes<sup>1</sup> | Ilkka Tuomi<sup>2</sup> 

<sup>1</sup>UCL Knowledge Lab, IOE, UCL's Faculty of Education and Society, University College London (UCL), London, UK

<sup>2</sup>Meaning Processing Ltds., Helsinki, Finland

## Correspondence

Wayne Holmes, UCL Knowledge Lab, IOE, UCL's Faculty of Education and Society, University College London (UCL), 23-29 Emerald Street, London WC1N 3QS, UK.  
Email: [wayne.holmes@ucl.ac.uk](mailto:wayne.holmes@ucl.ac.uk)

## Abstract

Recent developments in Artificial Intelligence (AI) have generated great expectations for the future impact of AI in education and learning (AIED). Often these expectations have been based on misunderstanding current technical possibilities, lack of knowledge about state-of-the-art AI in education, and exceedingly narrow views on the functions of education in society. In this article, we provide a review of existing AI systems in education and their pedagogic and educational assumptions. We develop a typology of AIED systems and describe different ways of using AI in education and learning, show how these are grounded in different interpretations of what AI and education is or could be, and discuss some potential roadblocks on the AIED highway.

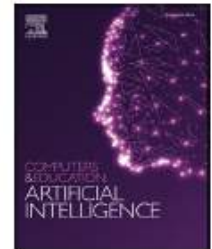




Contents lists available at [ScienceDirect](https://www.sciencedirect.com)

## Computers and Education: Artificial Intelligence

journal homepage: [www.sciencedirect.com/journal/computers-and-education-artificial-intelligence](https://www.sciencedirect.com/journal/computers-and-education-artificial-intelligence)



# Systematic literature review on opportunities, challenges, and future research recommendations of artificial intelligence in education

Thomas K.F. Chiu<sup>a,\*</sup>, Qi Xia<sup>b</sup>, Xinyan Zhou<sup>b</sup>, Ching Sing Chai<sup>b</sup>, Miaoting Cheng<sup>c</sup>

<sup>a</sup> Department of Curriculum and Instruction, Centre for Learning Sciences and Technologies, Hong Kong Institute of Asia-Pacific Studies at The Chinese University of Hong Kong, Hong Kong Special Administrative Region

<sup>b</sup> The Department of Curriculum and Instruction Faculty of Education, The Chinese University of Hong Kong, Hong Kong Special Administrative Region

<sup>c</sup> Faculty of Education & Institute of KEEP Collaborative Innovation, Shenzhen University, China

### ARTICLE INFO

#### Keywords:

Artificial intelligence  
Artificial intelligence in education  
Systematic review  
Learning  
Teaching  
Assessment

### ABSTRACT

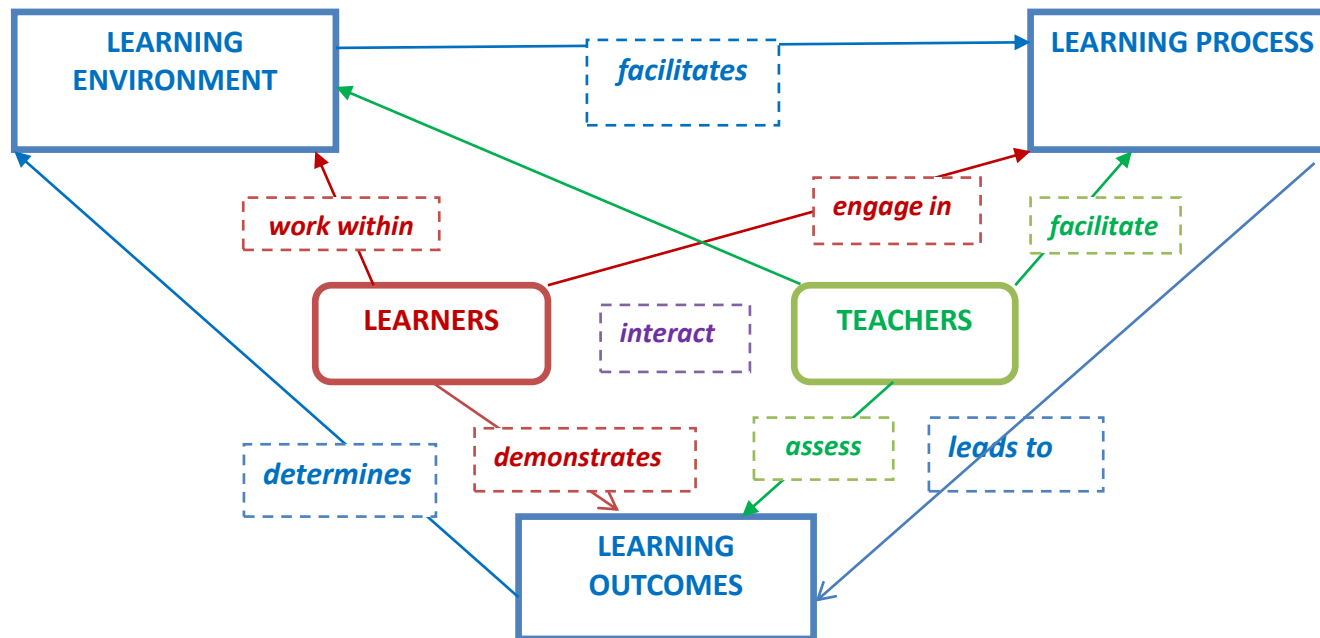
Applications of artificial intelligence in education (AIEd) are emerging and are new to researchers and practitioners alike. Reviews of the relevant literature have not examined how AI technologies have been integrated into each of the four key educational domains of learning, teaching, assessment, and administration. The relationships between the technologies and learning outcomes for students and teachers have also been neglected. This systematic review study aims to understand the opportunities and challenges of AIEd by examining the literature from the last 10 years (2012–2021) using matrix coding and content analysis approaches. The results present the current focus of AIEd research by identifying 13 roles of AI technologies in the key educational domains, 7 learning outcomes of AIEd, and 10 major challenges. The review also provides suggestions for future directions of AIEd research.

# **Our Research Strands**

## **2000-today**

# Learning Environment, Learning Processes and Learning Outcomes (LEPO) Framework

Interrelations between	Roles
<ul style="list-style-type: none"> <li>• Learning Environments</li> <li>• Learning Processes</li> <li>• Learning Outcomes</li> </ul>	<ul style="list-style-type: none"> <li>• Learners</li> <li>• Teachers</li> </ul>



Phillips, R. A., McNaught, C., & Kennedy, G. (2010). Towards a generalised conceptual framework for learning: the Learning Environment, Learning Processes and Learning Outcomes (LEPO) framework. In J. Herrington & W. Hunter (Eds.), *ED-MEDIA 2010* (pp. 2495–2504). Proceedings of the 22nd annual World Conference on Educational Multimedia, Hypermedia & Telecommunications, Toronto, Canada, 28 June–2 July. Chesapeake VA: Association for the Advancement of Computers in Education.

# Adaptive and Personalised Learning Systems

# (Half-of-the) Problem

Individual	Learners	Adaptive	Learning Experiences <i>(including monitoring of progress, feedback, scaffolding)</i>
Groups of		Personalised	Recognition of Achievements <i>(including performance in certain tasks, building competences and professional identity profiles)</i>

# The Framework

Orchestration		
Learning Activities		Assessment Activities
On-Campus	Off-Campus	Virtual & Online
<i>Teaching Halls, Flipped Classrooms, Labs, Collaboration / Reflection Rooms, Self-Study Spaces, Library</i>	<i>Professional Placements, Informal Settings (Museums, etc)</i>	<i>Simulations, Virtual and Remote Labs, Digital Games, 3D Virtual Worlds</i>
Physical Interactions		Online / Virtual Interactions
<i>Resources, Tools, People, Environments</i>		

# Core Elements / Definitions

## ADAPTIVITY (system)

Automatic changes to **System Behavior** based on the analysis of the  
**“context of learning”**  
**context-aware**  
 Learners’ (profile) + Learning Environment (conditions)

## PERSONALISATION (user)

Customisation of a System’s features both automatically (as part of “adaptivity”) and manually (“by the user”)  
**user-driven**

## Types of Adaptations

Educational Resources

Learning Activities

Learning Environment

# Methods & Tools

<b>Context-Aware Systems</b>	<b>Extract – Interpret - Use</b> <b>Contextual Information</b>
	<b>Adapt</b> <b>Behavior - Functionalities</b>
<b>Modeling Teaching and Learning Context</b>	<b>Tools for Context-Aware Authoring and Delivery Systems</b>
	Collect and Analyse <i>(Educational) Data</i>
	<b>Rules</b> at the <b>Design</b> <b>Decisions</b> at the <b>Runtime</b>
	Design – Build – Validate <i>Adaptation Engines</i>
	(Intelligent) Systems for <i>Recommendations</i>



# Key Research Publications 2001-2004

- C. Karagiannidis, D. Sampson and F. Cardinali, “Integrating Adaptive Educational Content into Different Courses and Curricula”, *Educational Technology & Society Journal* , Special Issue on *Curriculum, Instruction, Learning and the Internet*, vol. 4(3), pp. 37-44, July 2001
- D. Sampson, C. Karagiannidis, A. Schenone and F. Cardinali, “Knowledge-on-Demand in e-Learning and e-Working Settings”, *Educational Technology & Society Journal* (ISSN 1436-4522), Special Issue on *Integrating Technology into Learning and Working*, vol. 5(2), pp. 107-112, April 2002
- D. Sampson, C. Karagiannidis and Kinshuk, “Personalised Learning: Educational, Technological and Standardisation Perspective”, *Interactive Educational Multimedia*, Special Issue on *Adaptive Educational Multimedia*, vol. 4, pp 24-39, April 2002
- D. Sampson, C. Karagiannidis and F. Cardinali, “An Architecture for Web-based e-Learning Promoting Re-usable Adaptive Educational Content”, *Educational Technology & Society Journal*, Special Issue on *Innovations in Learning Technologies*, Volume 5, Issue 4, pp. 27-37, October 2002
- N. Manouselis and D. Sampson, “Multi-Criteria Decision Making for Broker Agents in eLearning Environments”, *Operational Research: an International Journal*, Volume 2, Issue 3, pp. 347-361, December 2002
- N. Manouselis and D. Sampson, “Agent-based e-Learning Course Recommendation: Matching Learner Characteristics with Content Attributes”, *International Journal of Computers and Applications* (IJCA) Special Issue on *Intelligence and Technology in Educational Applications*, ACTA Press, Volume 25, Issue 1, pp. 50-64, 2003
- N. Manouselis, C. Karagiannidis and D. Sampson, “Layered Evaluation in Recommender Systems: A Retrospective Assessment”, *Journal e-Learning and Knowledge Society*, Volume 10, Issue 1, pp 109-127, January 2014
- P. Brusilovsky, C. Karagiannidis and D. Sampson, “Layered Evaluation of Adaptive Learning Systems”, *International Journal of Continuing Engineering Education and Lifelong Learning* (ISSN 1560-4624), Special issue on *Adaptivity in Web and Mobile Learning Services*, Inderscience Pub., Volume 14, Issue 4/5, pp. 402-421, November 2004
- P. Karampiperis and D. Sampson, “Adaptive Learning Object Selection in Intelligent Learning Systems”, *Journal of Interactive Learning Research*, Special Issue on *Computational Intelligence in Web-Based Education* AACE Press, Volume 15, Issue 4, pp. 389-409, November 2004

# Key Research Publications 2005-2014

- P. Karampiperis and D. Sampson, "Automatic Learning Object Selection and Sequencing in Web-Based Intelligent Learning Systems", in Zongmin Ma (Ed.), *Web-Based Intelligent e-Learning Systems: Technologies and Applications* (ISBN 1-59140-729-3), Chapter III, pp. 56-71, Information Science Publishing, 2005
- P. Karampiperis and D. Sampson, "Adaptive Learning Resources Sequencing in Educational Hypermedia Systems", *Educational Technology & Society Journal*, Volume 8, Issue 4, pp. 128-147, October 2005
- P. Karampiperis, T. Lin, D. Sampson and Kinshuk, "Adaptive Cognitive-based Selection of Learning Objects", *International Journal on Innovations in Education and Teaching International*, Taylor & Francis, Volume 43, Issue 2, pp. 121-135, May 2006
- D. Sampson and P. Karampiperis, "Decision Models in the Design of Adaptive Educational Hypermedia Systems", in Sabine Graf, Fuhua Lin, Kinshuk and Rory McGreal (Eds), *Intelligent and Adaptive Learning Systems: Technology Enhanced Support for Learners and Teachers* (ISBN 9781609608422), chapter 1, pp. 1-18, IGI Global, 2011
- P. Karampiperis and D. Sampson, "Performance Evaluation of Decision-based Content Selection Approaches in Adaptive Educational Hypermedia Systems", in Alejandro P. Ayala (Ed.), *Intelligent and Adaptive Educational-Learning Systems: Achievements and Trends*, Chapter 7, pp 161-182, 978-3-642-30170-4 Springer, 2013
- P. Zervas, D. Sampson, S. Gomez, and R. Fabregat, "Designing Tools for Context-Aware Mobile Educational Content Adaptation", in D. Sampson, D. Ifenthaler, P. Isaias, and J. M. Spector (Eds), "*Ubiquitous and Mobile Informal and Formal Learning in Digital Age*", Chapter 3, pp. 37-50, ISBN 978-1-4614-3328-6 Springer, 2013
- D. Sampson and P. Zervas, "Context-Aware Adaptive and Personalised Mobile Learning Systems", in D. Sampson, D. Ifenthaler, P. Isaias, and J. M. Spector (Eds), "*Ubiquitous and Mobile Informal and Formal Learning in Digital Age*", Chapter 1, pp. 3-17, ISBN 978-1-4614-3328-6, Springer, 2013
- S. Gomez, P. Zervas, D. Sampson and R. Fabregat, "Context-Aware Adaptive and Personalized Mobile Learning Delivery Supported by UoLmP", *King Saud University – Computer and Information Systems Journal*, Elsevier, Volume 26, Issue 1, pp. 47-61, January 2014

# Educational Data Analytics

# Key Research Components

- **Profiling:**

- Students, Teachers, Curricula, Schools, Professional Placements, Graduates, Jobs

- **Educational Data Analytics:**

- Learning, Teaching, Organisational

- **Recommender Systems:**

- Resources, Tools, Peers, Tutors, Courses, Professional Placements, Curricula, Jobs

# Educational Data Analytics

<h2>Learning Analytics</h2>	<p>methods and digital tools to collect, analyze and report student-related educational data towards monitoring the <b>learning process</b></p>
<h2>Teaching Analytics</h2>	<p>methods and digital tools to analyze, assess and/or visualize <b>teaching practice</b>; in combination with Learning Analytics, can support <i>evidence-based reflection</i> on teaching practice.</p>
<h2>Organisational Analytics</h2>	<p>methods and digital tools to collect, analyze and report data related to the '<b>Business Intelligence</b>' of educational institutions</p>

# Teaching and Learning Analytics for Reflective Educational (re)Design in Inquiry-based STEM Education

## *Research Background*

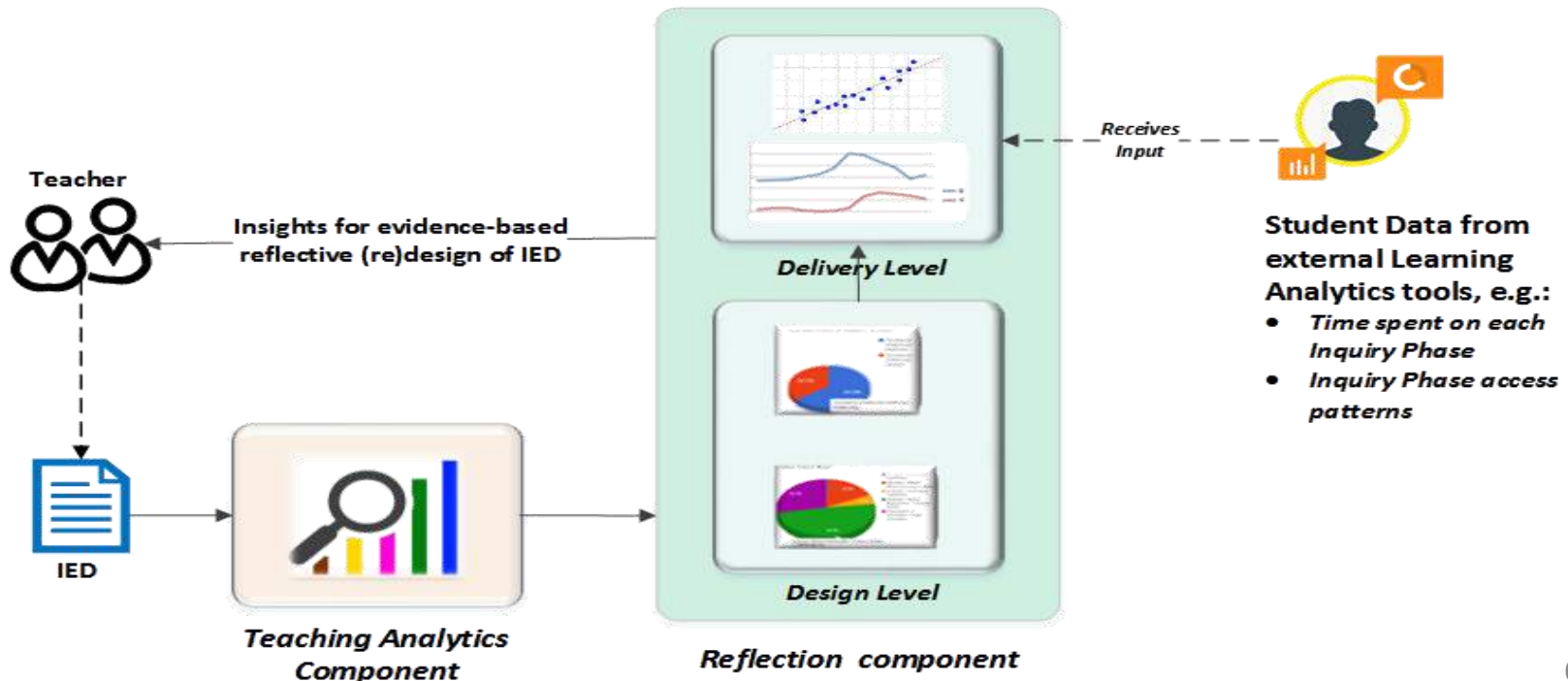
- **Guided Inquiry-based** teaching and learning the dominant approach in STEM education.
- Appropriate **guidance** to students, supported by various digital tools (including remote and virtual labs) is critical while engaging in the complex inquiry tasks
- Teachers need to:
  - At the **design level**: make assumptions about the level of technology-supported guidance to provide in their scenario plans
  - At the **re-design level**: refine their initial design based on evidences collected by monitoring the actual delivery.

**Can we exploit the potential of Teaching and Learning Analytics to support this process and effectively inform teachers' reflection on their educational design?**

# Teaching and Learning Analytics for Reflective Educational (re)Design in Inquiry-based STEM Education

## Research Contribution

- Develop and evaluate a Teaching and Learning Analytics method and research prototype tool to:
  - Analyze Inquiry-based educational designs (IED) in terms of the **tool-supported guidance** they offer and visualize the output using various dashboards
  - Correlate these analyses to individual **students' learning activity** data, generating insights to inform teachers on potential design improvements to make.



# Teaching and Learning Analytics for Reflective Educational (re)Design in Inquiry-based STEM Education

## Research Outcomes

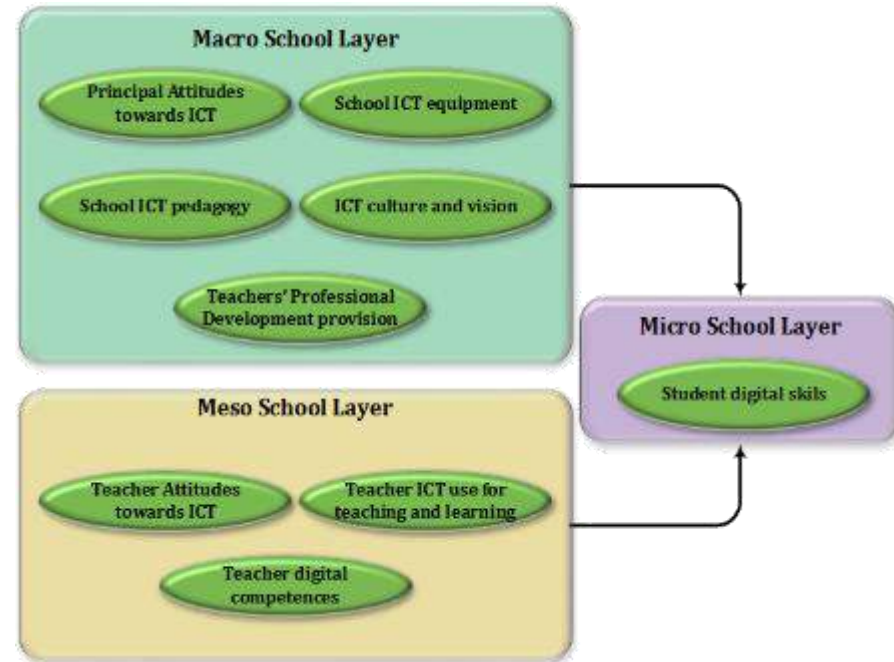
- The proposed method/tool provides data-driven evidence to **teachers** to **reflect** in their teaching practice and **create** better learning experiences through appropriate guidance provision to their students
- The outcomes of this research project so far include:
  - S. Sergis, D. Sampson, L. Pelliccione, M. Rodriguez, D. Gillet and T. de Jong, "A Teaching and Learning Analytics Tool for Reflective Educational (re)Design in Inquiry-based STEM Education", *Computers in Human Behavior*, Elsevier, 2018
  - S. Sergis and D. Sampson, "Towards a Teaching Analytics Tool for supporting reflective educational (re)design in Inquiry-based STEM Education", 16th IEEE International Conference on Advanced Learning Technologies (ICALT 2016), Austin, Texas, USA 25-28, July 2016 **[BEST FULL PAPER AWARD]**



# Supporting school leadership decision making with actionable insights using holistic School Analytics

## Research Background

- Sustainable **school improvement**: a core expectation from school leaders globally
- Create fostering learning conditions for all students and cultivate skills for the digital society, such as **digital skills**
- This requires:
  - Collect educational data from diverse factors across school layers
  - Analyse them
  - Transform these data into actions for targeted improvement.



**Can we extend the capacity of existing School Analytics methods to inform school leaders' strategic planning for school improvement with actionable insights?**

# Supporting school leadership decision making with actionable insights using holistic School Analytics

## Research Contribution

- Design and evaluate a novel **School Analytics** approach **using fuzzy-set Qualitative Comparative Analysis**, that:
  - Understand school ecosystemic factors impacting students' digital skills by identifying specific configurations of these factors that can lead to high students' digital skills
  - And thus provide school leaders with actionable insights to create the school conditions that will better foster students' learning outcomes (related with digital skills, in our case study)

School Factors	Eight Configurations of school factors that can lead to higher student digital skills							
	1	2	3	4	5	6	7	8
Principal Attitudes	●	●	●		●	⊗		
Teacher Professional Development			●	⊗	⊗		⊗	⊗
School Equipment				⊗			⊗	●
School Culture / Vision		●	●	●	●	●	⊗	⊗
School Pedagogy			⊗			●	●	⊗
Teacher ICT use in classroom	●			●	●			
Teacher Attitudes	●	⊗		●		●	●	●
Teacher digital skills		●				●	●	●
<i>Checks indicate that the corresponding school factor is present in the configuration, crossed-out white circles indicate absence of a factor, blank cells indicate a "don't-care-condition"</i>								

# Supporting school leadership decision making with actionable insights using holistic School Analytics

## Research Significance

- The proposed School Analytics method can support **school leaders** to:
  - Create a transparent **holistic school profile** of factors that affect students' learning (in our case study: **digital skills**), and
  - Highlight which of these factors need to change and in what way, to create better conditions for cultivating students' digital skills
- The outcomes of this research project so far include:
  - S. Sergis, D. Sampson and M. Giannakos, "Supporting school leadership decision making with actionable insights: A holistic School Analytics approach based on fuzzy-set Qualitative Comparative Analysis", Computers in Human Behavior, Elsevier, 2018
  - S. Sergis, D. Sampson and M. Giannakos, "Enhancing student digital skills: Adopting an ecosystemic school analytics approach", 17th IEEE International Conference on Advanced Learning Technologies (ICALT 2017), July 2017

# Thank you for your attention



Demetrios G. Sampson (desampson)